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LACKLAND AFB / USO EXPRESS

EFFECTIVE: 11-02-2009

BIKE & RIDE: Take your bike on the bus! Every VIA bus has a bike rack, and it takes only seconds to mount your bike and be on your way. Or if you prefer, rent a bike locker – available at many Park & Ride locations. Call VIA Customer Service at 362-2020 for more information.

SERVICES FOR RIDERS WITH DISABILITIES: All VIA buses and many stops are now accessible to riders with disabilities. You can get bus schedule and other information in accessible formats – plus travel training to help make bus riding easier. Please call 362-2020 or TTY 362-2019.

BUS FARES:

• Metro, Frequent, or Skip Service	ADULT	DISCOUNT*
• Express Service	\$ 1.10	\$.55
• Transfer Slip	2.50	1.25
• Monthly Big Pass	.15	.07
	30.00	15.00

VIAtrams PATRONS:

Includes their personal care attendant and a companion with VIA ID.
OFF-PEAK SPECIAL for seniors and persons with limited mobility with VIA ID:
 weekdays/9 a.m. to 3 p.m. **.25c**
 Saturdays and Sundays **FREE**

* **DISCOUNTS:** Discounted fares and passes are available to the following:
 seniors (62 and older), students, persons with certain disabilities, Medicare recipients and children 5-11 (no ID required for children, 4 and under ride free).
 * **REDUCED FARE ID:** A VIA Reduced Fare ID is required and must be presented when boarding in order to pay reduced fares or use discounted passes.

Call Customer Service for information on obtaining a VIA ID.
TRANSFERS: Transfer slips, which allow you to connect from one bus to another, must be purchased when boarding and are valid on date issued within 2 hours from time indicated. If transferring from a regular service to Express Service, additional fare is required.

PASSES: Passes and tickets are available online at www.viainfo.net, at all VIA Information Centers or by mail. In addition, there are convenient retail pass outlets throughout the city.

TIPS TO RIDE BY:

- Be at your stop five minutes early.
- Have correct change ready (operators do not carry change).
- Keep belongings out of the aisle.
- No smoking, eating or drinking on bus.
- Please offer front seats to seniors and riders with disabilities.
- Exit through the rear door.
- Stand behind yellow line on board.

Customer Service/Information:

362-2020 (1-866-362-2020)

TTY 362-2019

www.viainfo.net

